

## WGCC SWIMMING LESSON FAQ (Frequently Asked Questions) / Terms & Conditions

### WGCC SWIMMING LESSON FEES STRUCTURE

Types of Swim Program Class Ratio	Members Fee	Guest Fee	No. of Sessions Weekly & Duration
Learn to Swim Program (Group- 1:10)	\$180.00 Per Term (3 Months)	\$240.00 Per Term (3 Months)	1 X a week (45mins - 1hr per session)
Pre-Competitive (1:20)	\$180.00 Per Term (3 Months)	\$240.00 Per Term (3 Months)	1 X a week (1hr per session)
Stroke Correction Class 1:10	\$300.00 Per Term (3 Months)	\$360.00 Per Term (3 Months)	1 X a week (1hr per session)
<b>Private Lessons Fee (Set of 4 lessons, Per Student)</b>			
Private Learn to Swim Class 1:1	\$320.00 (4 X Sessions)	\$360.00 (4 X Sessions)	1 hr per session
Private Learn to Swim Class 1:2	\$160.00 (4 X Sessions)	\$200.00 (4 X Sessions)	1 hr per session
Private Learn to Swim Class 1:3	\$130.00 (4 X Sessions)	\$170.00 (4 X Sessions)	1 hr per session
Private Learn to Swim Class 1:4	\$100.00 (4 X Sessions)	\$140.00 (4 X Sessions)	1 hr per session

### FAQ:

- **How do I sign up?**

Fill up the registration form at the counter, the coordinator from Torpedo Swim Team will contact you within 3 working days to arrange with you for a free 20 mins assessment to fit your child into a suitable lesson slot.

- **Will there be replacement or pro-ration of fees if lesson is cancelled due to inclement weather or air pollution?**

No, there will be no replacement classes or proration of fees if lesson or training is cancelled due to these weather or environmentally caused conditions. Replacement classes will be given to swimmers if no show of instructor/coach or if swimmers are sick with medical certification produced.

- **Are term fees paid, refundable or transferable?**

All term fees paid are non-refundable and/or non-transferable.

- **Why do I need to serve 1 months' notice for termination before the commencement of the following term?**

This allows the school to have ample time to process the termination form once it has been submitted to us. Failure to do so, members' account will be continued to be billed for the following term. By serving 1 months' notice, it also allows the school to effectively plan our class arrangements for the new term once your child's slot is released.

- **When will my child be assessed for test?**

For beginners and learn to swim programme will be every end of the term based on the Term schedule (16 weeks). A term schedule will be issued to all parents at the end of every term and will be uploaded at: [www.torpedoswim.com.sg](http://www.torpedoswim.com.sg).

- **What happen if my child missed the stipulated term test date?**

Swimmers will be moved to the next level based on his/ her current swimming ability but certificate will not be given in such cases. Swimmers who miss the test can take the next Term test after 16 weeks based on their ability and level. They can opt for 2 certificates for current and the last level if they wish.

- **Test Fee?**

Test fee will be charged separately and will be collected after the Test on the test day itself.

- **How do I know what my child is learning?**

The syllabus, skills of our swimming programme levels and progression chart is available at the reception, this will explain on what your child will be learning and be assessed. More information can be downloaded online @ [www.torpedoswim.com.sg](http://www.torpedoswim.com.sg).

- **Who do I contact to change my lesson time slot, enquires of the program or provide feedbacks?**

Call our hotline @: 6681 5778 (If you wish to contact our instructor in charged) For urgent matters please contact our coach in-charge @ 9237 5668. If you wish to email us, do send your queries to: [wgcc@torpedoswim.com.sg](mailto:wgcc@torpedoswim.com.sg) (will reply in 3 working day)